

From: Sam Carroll

Subject: Saltend_Great Feedback from YW + Thanks You

Good morning all

I am very pleased to be able to forward the following emails to you all from, Gary Booth (YW Investment Delivery Manager Hull & East Yorkshire) and Nick Topham (YW Programme Director East Riding & Hull); both emails were sent 30/9/2016

From Gary.....

All,

Nick Topham has beaten me to the punch on this one and his note below says pretty much what I was planning to say.....

Nick has addressed his thanks to the YW people in the Hull & ER team but on the final day of the Hull and East Riding team as an entity.....

accepting that there is still work to do in completing the job, it's wholly appropriate that I extend Nicks thanks, and add my own to the wider delivery team, in particular the team within MS2JV and its supply chain for the work done at Hull.

As he points out, delivering outcome that we did isn't down to luck, it is down to the commitment and hard work of a LARGE number of people from a range of organisations (accepting we probably had a few slices of luck along the way).

At the kick-off workshop in late 2015 , we mentioned the importance of celebrating success and I think this is something we should do was a wider team. I believe Sam Carroll was developing some thoughts on what to do and pulling together a 'guest list' from the wider team and it's something we as YW will be happy to support (and contribute to)although I'm pretty sure at the workshop last year Ken did say the drinks would be on him

I've kept the circulation list of this note short as I would inevitably miss someone off so will leave it to you to share / forward this on as you see fit.

Thanks again,

Gary

Gary Booth

Investment Delivery Manager

Hull & East Yorkshire

Yorkshire Water

From Nick.....

*Very shortly the Hull and East Riding programme and team will be closing down....
It's been a fantastically successful programme delivering huge benefits at Saltend, Beverly and Withernsea. Looking back to 15 months ago we had demonstrations outside the site, negative social media campaigns, statutory nuisance orders placed against us and it was becoming increasingly difficult to progress any scheme within a 50 miles radius due to an almost contagious negative public sentiment.*

Consider the position now.....

- Best ever performance of final effluent from the Saltend site*
- Only one verified odour contact during the peak load period*
- From a standing start we invested £17m at Saltend in a time frame when we normally would be lucky to have done the investigation!*
- Engaged with every customer in the area around the Saltend site*
- Clear plans for Beverly and Withernsea*
- The ERYC praising us for our response and communication*

I could go on.....

Just before I close the programme down I would like to thank everyone who has contributed to the programme over the last year. These type of results don't just happen (even though sometimes some people believe this is the case!) they are the result of hard work, energy and passion from us all.

Thank you for your help and support and I wish you all well in all your future endeavours!!

Please forward this note to anyone I may have inadvertently missed off!

Kind Regards

Nick Topham

*Programme Director East Riding & Hull
Yorkshire Water Services*

It's fantastic to receive feedback such as this; thank you all very much for your great work and continued support.

.....I will be chasing up celebrating success...

Many thanks

Sam

(Please forward this message as appropriate etc)

Sam Carroll CEng MIChemE
Batch Manager

Morgan Sindall Sweco JOINT VENTURE
"Think Safe, Act Safe, Proud to be Safe"